

0861 444 770

SHOULD THIS NUMBER NOT BE AVAILABLE,
PLEASE CALL 066 470 3368 / 69

RECREATIONAL OUTDOOR PRODUCT

January 2019

True Grit is the brand/product name administered by SasfinHRS.
SasfinHRS is an authorized financial service provider in terms of
FSP No. 45422



Customer Loyalty Consultants

Authorised Financial Services Provider FSP No.:26908

Underwritten by GENRIC Insurance Company Limited
GENRIC Insurance Company Limited is an Authorised Financial
Services Provider and Registered Short Term Insurer. FSP No. 43638

This brochure should be read in conjunction with the policy wording which is available from the broker. These products consist of risk and non-risk products. These benefits are only valid within the borders of South Africa.

ROADSIDE ASSIST

Roadside Assist is available 24 hours a day, 7 days a week, 365 days a year and includes the following benefits.

ACCIDENT TOWING:

Towing of the vehicle to the nearest approved repairer from the scene of the accident. All costs will be for the insurer or the clients account.

2ND ACCIDENT TOW / BREAK-IN TOW / STOLEN AND RECOVERY TOW

Assistance will be provided, however all costs will be for the insurer or the clients account.

MECHANICAL OR ELECTRICAL BREAKDOWN:

We arrange to tow the vehicle to the nearest repairer, within a 40km radius.

Where no reputable repairer is available within a 40km radius we will tow the vehicle to the nearest repairer and in this instance will cover the costs up to a maximum of R 1500 incl. VAT.

If you are further than 100km from your permanent residence or destination, where available, and at our discretion, we will provide one of the following:

- **CAR HIRE:** A limit of R 1000 incl. VAT is applicable to this benefit per breakdown. Terms and conditions of the car hire company apply.
- OR
- **OVERNIGHT ACCOMMODATION:** A limit of R 1000 incl. VAT is applicable to this benefit per breakdown. The provision of accommodation is subject to availability.

REPATRIATION OF VEHICLE:

A limit of R 1000 incl. VAT is applicable to this benefit per breakdown. This benefit applies should the vehicle need to be repatriated from the place of repair, on condition that the breakdown was more than 100Km from your permanent place of residence or destination.

VEHICLE LOCKSMITHS:

Cover will be provided for the call out fee and first hour labour where the keys have been broken or locked in the vehicle.

FLAT TYRE ASSISTANCE:

Cover will be provided for the call out fee and first hour labour to fit the spare tyre. The cost of the repair or the replacement of the tyre is not covered.

OUT OF FUEL:

Cover will be provided for the callout and first hour labour if you are stranded next to the road as a result of running out of fuel. A service provider will be dispatched to deliver the fuel.

FLAT BATTERY:

If your vehicle won't start due to a flat battery, we will dispatch a service provider to attempt to jump start the vehicle. It should be noted that jump starting could result in damage to the vehicles' electronics and a tow to the nearest repairer is recommended.

TAXI SERVICES:

We will arrange transportation for the occupants of the vehicle in the event of the vehicle having to be towed. The cost of the transportation will be for the clients account.

MESSAGE RELAY SERVICES:

The call centre agent will contact relatives, employers or colleagues to inform them of any incident if requested by the client.

PLEASE NOTE:

- We do not cover any vehicles heavier than 3500 kilograms.
- True Grit Assist will not be held liable for any repairs or towing costs not authorised by the contact centre.

ANNUAL LIMIT:

R 10 000 incl. VAT per policy per annum.



FUNDS PROTECT

You can lose money by:

- Transacting online
- Surfing the web

You will be covered for:

- Fake online classifieds
- Fake property rentals
- Fraudulent invoices
- Online banking fraud
- Malware virus attacks
- Fraudulent in App purchases
- Holiday scams
- Investment scams
- Refund scams
- Phishing scams
- Fraudulent online purchases
- ATM fraud

Benefits:

- Quick turn-around time with no excess.
- Annual limit of R 10 000 per policy.

LEGAL ASSIST

Legal advice and assistance from qualified attorneys on any legal matter.

THIS INCLUDES:

- Telephonic legal advice.
- 24 Hour legal referral.
- Two, 30 minute consultations with a qualified attorney, at no cost to our client.

In the event of more technical questions, eligible persons may be referred to more qualified legal advisers which may have cost implications to the eligible persons.

At the discretion of our legal representative. It should be noted that this benefit is intended to provide basic telephonic legal advice.

ANNUAL LIMIT:

R 10 000 incl. VAT per policy per annum.

MEDICAL ASSIST

Medical Assist will provide you with assistance 24 hours a day, 7 days a week, 365 days a year. In the event of a medical emergency, we will arrange the following:

- Emergency telephonic "911" type medical advice and information.
- Emotional support and tele-counselling.
- Companionship and or care of stranded minors.
- Repatriation of patient or return of mortal remains.
- Confidential non-emergency medical information and advice.
- R 5 000 Admission to hospital guaranteed (refundable by the patient or their medical aid).
- Cover is limited to R 10 000 per policy per annum.

At the discretion of the medical service provider:

- Emergency medical response by road or air to the scene of medical emergency.
- Transfer of the patient to the most appropriate medical facility.
- Transfer of life saving medication and emergency blood.

HELP 247 MOBILE APPLICATION

Help 247 offers an intuitive app to make your assistance service experience even easier. The app offers the following:

- Panic button to pinpoint your GPS location.
- Add and manage dependants and control their level of access.
- View assist products, limits & history and policy wording.
- Log assistance calls from your mobile phone.
- Step by step accident scene guide to obtain essential information at the scene of an accident.
- Scan the license disc and driver's license.
- Collect 3rd party or witness information.

To download the True Grit Assist Mobile App go to your App store, one of the following links or scan the QR Code. The App is available on Android or iOS devices on the App store as Help 247.



http://bit.ly/help247_Android



http://bit.ly/help247_iOS



sasfin Short-term Insurance

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